VALENCIA COLLEGE

Division of Business GEB-1350 Introduction to International Business Class Policies & Course Syllabus

COURSE DESCRIPTION:

This introductory course focuses on the core concepts of International Business. This course is an entry-level overview of current world trade activities, practices, and issues. It is designed to provide the student with a basic, practical understanding of international business operations in the context of global competitiveness, regional trading blocs, and the globalization of world markets.

The course addresses several major business components and concepts that are critical to managing an organization in the international marketplace. The emphasis is on the effect of sociocultural, political, regulatory, economic, and technological factors in the foreign trade environment. In addition, the course covers a variety of topics to illustrate the unique nature of international business including the globalization of the firm, global strategy and human resources management, alliances and acquisitions, and the importance of knowing how to invest abroad. Upon completion of the course, students should feel comfortable considering careers in both small and large multinational corporations.

| CREDIT HOURS: | 3 | PROFESSOR: | Dr. Andrés Villalobos | |
|-------------------------------------|--------------------------------|-------------------|---|--|
| PREREQUISITES: | None | EMAIL: | Please use your Canvas Inbox for all course-related inquiries.Direct email on emergencies only: avillalobos3@valenciacollege.edu | |
| CLASS MEETING ROOM: DAY/TIME: | Canvas Online Course N/A | OFFICE HOURS: | By Appointment Only | |

TOPICS/AREAS COVERED

- 1. Strategizing Around the Globe
- 2. Managing Industry Competition
- 3. Leveraging Resources and Capabilities
- 4. Emphasizing Institutions, Cultures, and Ethics
- 5. Growing and Internationalizing the Entrepreneurial Firm
- 6. Entering Foreign Markets
- 7. Making Strategic Alliances and Networks Work
- 8. Managing Global Competitive Dynamics
- 9. Diversifying and Managing Acquisitions Globally
- 10. Strategizing, Structuring, and Learning Around the World
- 11. Governing the Corporation Around the World

12. Strategizing with Corporate Social Responsibility

MAJOR LEARNING OUTCOMES (MLO) FOR THIS COURSE AND HOW EACH WILL BE ASSESSED:

- Students will be able to assess the opportunities and challenges of the Globalization of **Business.** This MLO will be assessed through discussion board assignments, multiple choice quizzes, and case study analysis.
- Students will demonstrate skills in locating resources for "going international" and sources for export-import assistance. This MLO will be assessed through discussion board assignments and multiple-choice quizzes.
- Students will be able to measure international business performance by utilizing evaluative trade concepts and tools. This MLO will be assessed through discussion board assignments and multiple-choice quizzes.
- Students will be able to evaluate alternative strategies for competing in the Global Marketplace. This MLO will be assessed through discussion board assignments and multiple-choice quizzes.

TEXTBOOK AND REQUIRED MATERIALS:

Required: MindTap Management, 1 term (6 months) Instant Access for Peng's Global Strategy, 4th Edition

- Textbook: Global Strategy 4th Ed.
- Author: Peng, Mike W.
- Publisher: Cengage Learning (Boston, MA)
- ISBN-10: 1305577019 / ISBN-13: 9781305577015

Valencia Student Textbook Order Assistance

- valenciacollege.textbookx.com/help
- 407-582-5310
- <u>https://www.youtube.com/watch?v=QsMEzuIHavk</u>

MindTap (Cengage) Registration:

- Connect to MindTap by clicking on the *Chapter 1 Quiz*.
 - How to Video: https://youtu.be/s_e5eddJur8
 - Follow the prompts to register for your MindTap course.
- Courtesy access for 7 days.
- Cengage Technical Support Services: 1-800-354-9706 or https://cengage.force.com/s/

SUPPLEMENTAL READING (OPTIONAL)

Cantwell, J. (2017). Innovation and international business. *Industry and Innovation*, 24(1), 41-60, DOI: 10.1080/13662716.2016.1257422

COURSE COMPETENCIES

The course seeks to strengthen students' skills applicable to Valencia's Student Core Competencies: **Think, Value, Communicate**, and **Act**.

ASSESSMENT

This course will measure learning to ensure the following MLOs are achieved:

- **Multiple-choice** demonstrates your ability to identify and recall introductory business concepts drawn from lectures, your notes, and reading the text (and supplementary course materials). This assessment method also demonstrates your ability to think critically when selecting the best answer to a given question.
- **Case Study** analysis demonstrates your ability to integrate business theory into practice. Students will answer questions drawn from real-world business issues.
- **Peer-to-peer communication** is vitally important within businesses. In this course, we will use online discussion threads to demonstrate your ability to communicate effectively in writing; and provide valuable feedback to your peers. Skills developed through peer-to-peer communication directly enhance your career skills. Good communicators are promoted into leadership positions. Emphasis—when formulating discussion board grades—is placed on courtesy, critical thinking, punctuality, and professionalism.

GRADING

Submitted content is assessed on a cumulative 100 points. Because punctuality is an essential trait of effective professionals—and graded assignments are discussed in-depth once the assessment is complete—late submissions are generally not accepted. Contact Dr. Villalobos if you anticipate being unable to complete a quiz or case study by due date.

- Quizzes and Exam
 - One quiz per Chapter via Cengage Online MindTap (120 points)
 - Each test will consist of 5 questions drawn from the text. These are open-book tests completed via your Cengage Online MindTap.
 - Three multiple choice quizzes via Cengage Online MindTap (150 points)
 - Each test will consist of 20-25 questions drawn from the text and/or class discussion. These are open-book tests completed via Cengage Online MindTap.
 - One Final Exam via Cengage Online MindTap (100 points)
 - This test will consist of 20-25 questions drawn from the text and/or class discussions. This is an open-book test completed via Cengage Online - MindTap.
 - Total Points Available: 370
 - 45% of Final Grade
- **Paper/Case Study** Two quick case studies will be utilized in this course. Questions will be provided, and your analysis should be one page in duration.
 - Total Points Available: 200
 - 24% of Final Grade
- **Peer-to-Peer Communication** –These are critical, interesting, and fun assignments designed to engage students in the practical application of course concepts. Discussions are facilitated via the class discussion board. Each initial post should have two meaningful replies to classmates (in addition to answering any question from classmates or the professor) to be eligible for full credit. See *Online Discussion Guidelines* for additional instructions and details.
 - Total Points Available: 250
 - 31% of Final Grade

GRADING SCALE

| Percentage | Grade |
|-------------|-------|
| 90% - 100% | А |
| 89.9% - 80% | В |
| 79.9% - 70% | С |
| 69.9% - 60% | D |
| 59.9% - 0% | F |

COLLEGE POLICIES

• No-Show Policy

Class attendance is required for face-to-face classes beginning with the first-class meeting. If you do not attend the first class meeting, you may be withdrawn from the class as a "no-show". Class attendance is required for online classes; students who are not actively participating in an online class and/or do not submit the required attendance activity or assignment by the scheduled due date must be withdrawn by the instructor at the end of the first week as a "no show". If you are withdrawn as a "no show," you will be financially responsible for the class, and a final grade of "WN" will appear on your transcript for the course."

• Withdrawal Policy

- Per Valencia policy, a student who withdraws from class before the established deadline for a particular term will receive a grade of "W". A student is not permitted to withdraw after the withdrawal deadline.
- A faculty member will withdraw a student up to the withdrawal deadline for violation of the class attendance policy. A student who is withdrawn by faculty for violation of the class attendance policy will receive a grade of "W". After the withdrawal deadline, faculty will not withdraw a student and the student will receive the grade earned at the end of the course. Any student who withdraws or is withdrawn from a class during a third or subsequent attempt in the same course will be assigned a grade of "F." If you do not intend to complete the course, you must withdraw yourself prior to the withdrawal date.

College Student Conduct Policy

 Valencia is dedicated not only to the advancement of knowledge and learning but also to the development of responsible personal and social conduct. As a registered student, you assume the responsibility for conducting yourself in a manner that contributes positively to Valencia's learning community and that does not impair, interfere with, or obstruct the orderly conduct, processes, and functions of the college as described in the Student Code of Conduct.

Academic Honesty

- All forms of academic dishonesty are prohibited at Valencia College. Academic dishonesty includes but is not limited to, acts or attempted acts of plagiarism, cheating, furnishing false information, forgery, alteration or misuse of documents, misconduct during a testing situation, facilitating academic dishonesty, and misuse of identification with intent to defraud or deceive.
- All work submitted by students is expected to be the result of the student's individual thoughts, research, and self-expression. Whenever a student uses ideas, wording, or organization from another source, the source shall be appropriately acknowledged. If a

student is caught submitting plagiarized work a first offense will result in a zero score on the assignment, and a second offense will result in a class grade of F.

• Students with Disabilities

- Valencia is committed to ensuring that all of its programs and services are accessible to students with disabilities. The Office for Students with Disabilities (OSD) determines reasonable and appropriate accommodations for qualified students with documented disabilities based on the need and impact of the specific disability.
- Any student requiring course accommodations due to physical, emotional, or learning disability must contact the instructor and provide a Notification to Instructor form by the end of the second week of class. To obtain a letter of accommodation, contact OSD at 407-582-2229.

BayCare Student Assistance Services

Valencia College strives to ensure all our students have a rewarding and successful college experience. To that purpose, Valencia students can get immediate help with issues dealing with stress, anxiety, depression, adjustment difficulties, substance abuse, time management as well as relationship problems dealing with school, home, or work. BayCare Behavioral Health Student Assistance Program (SAP) services are free to all Valencia students and available 24 hours a day by calling (800) 878-5470. If needed, the counselor may refer the student to appropriate resources or speak face-to-face with a licensed counselor.

• Note to International Students (F-1 or J-1 Visa)

- Please be advised that withdrawal from this course due to attendance may result in the termination of your visa status if you fall below the full-time enrollment requirement of 12 credit hours. Contact Valencia's <u>International Student Services</u> office for more information.
- Student Illness
 - If you are unable to participate in the course due to illness, family emergency, etc., please communicate with me as soon as possible in order to create a plan to complete any missed assignments so that your learning can progress in your course. In the case of a prolonged online absence, please communicate with me as soon as possible in order to create a plan for the best course of action.

Additional Resources

- Distance Tutoring & Technology Support at Valencia: Learning Support Services provides students with academic support through distance tutoring, faceto-face tutoring at the campuses, writing consultations, library services, and resources. Tutoring is offered in most academic disciplines including math, science, foreign languages, English for academic purposes (EAP), computer programming, and writing assistance for any course. Assistance with library research can be accessed online through Atlas or the tutoring LibGuide. For more information on how to access tutoring and library research assistance, please visit the college-wide Learning Support Services LibGuide at: www.valenciacollege.edu/tutoring
 - Please note: Brainfuse is our new 24/7 online tutoring and learning hub, which is available to all of Valencia's students. This service is best used as a back-up to Valencia's Distance Tutoring service, not as a

replacement. Brainfuse is accessible through Canvas or by visiting www.valenciacollege.edu/tutoring

- Online Tools As a Valencia student, you have access to Microsoft Word (as well as Microsoft Excel, PowerPoint, etc.) free for personal use. You can learn more about accessing these applications in <u>Atlas</u>, on the "My Atlas" tab, right-hand column, under "Microsoft Office for Personal Use.
- Academic Resources We want you to stay connected to the latest academic resources we have available for you during this transitional time.
- Online Tutoring Services: In response to COVID-19, Valencia's tutoring services have moved online and are now being offered for accounting & economics, computer programming, math, EAP and foreign languages, science, writing, and more! To get started, visit https://libguides.valenciacollege.edu/c.php?g=1014597&p=7348794 and self-enroll in the tutoring courses in Canvas. This is where you will access the links to live tutoring (via Zoom), as well as the schedule of tutors, times, services, and additional topics through Smarthinking.
- **Quick Start Library Guide:** Use this handy guide to learn about and gain access to all the library resources from home or on the go. Visit http://libguides.valenciacollege.edu/quickstartlibraryguide to get started!
- **Keep Learning:** Visit <u>https://valenciacollege.edu/students/online/keep-learning/</u> if you are still unable to find what you are looking for, please visit our Keep Learning webpage to get information on a wide range of resources and online learning tips.
- Enrollment services:
 - Call: 407-582-1507
 - Email: <u>enrollment@valenciacollege.edu</u>
 - Hours
 - Mon-Thurs: 8 AM 8 PM
 - Fri: 8 AM 5 PM
 - Sat and Sun: 10 AM 3 PM
- Academic Advising:
 - Call: 407-582-1507
 - Email: <u>advising@valenciacollege.edu</u>
 - Link to "chat" <u>https://valenciacollege.edu/students/advising-counseling/</u>
 - Hours
 - Mon-Fri: 7 AM 10 PM
 - Sat and Sun: 10 AM 10 PM
- Virtual Answer Center:
 - M-F 7a-10p
 - Sat/Sun 10a-10p
 - Zoom Link to Virtual Answer Center
 - <u>Website</u> for Virtual Answer Center
- Counseling Services:
 - M-Th 8a-8p
 - Friday 8a-5p
 - Sat/Sun 10a-3p

- Financial Aid:
 - Contact <u>FinAidOffice@valenciacollege.edu</u> for their financial aid questions, as well as for potential assistance with financial support

COLLEGE LINKS <u>College Catalog</u> <u>Valencia Policy Manual</u> <u>Student Handbook</u> <u>Microsoft Office Instructions for free software</u> <u>Course Support: onsite, online tutoring, writing help, etc.</u>

COURSE POLICIES

- Attendance Policy Online courses move swiftly, and it is easy for students to fall behind if not actively engaging in class discussions. Attendance is recorded each time you submit an assessment or participate in a posted online academic discussion. Logging into class without active participation does not constitute weekly attendance. The online academic week runs from Monday at 12:00 am EST to Sunday at 11:59 pm EST. If you are absent for more than two weeks in the semester or fail to complete two (2) successive discussion forums, you are subject to automatic withdrawal from the course. If the syllabus notes additional activities that must be completed during a given week or time period for the student to be viewed as having "attended" the course, those instructions apply in addition to the minimal requirements listed above.
- Late Submissions Assignments that are submitted late will have their points reduced in accordance with their tardiness. For each day that assignments are late, the total possible points will be reduced by 10 percent. This means that an assignment submitted five days after the required deadline will receive an F. However, since the final course grade is based on points earned for all assignments, you should never fail to submit an assignment. An assignment submitted late can still make a significant contribution to your overall point total for the course. I reserve the right to not accept a late submission when a previous one has been late.
- **Make-Up Policy** Students are adult learners responsible for both their actions and inactions. As such, tardiness with regard to completing assignments is considered unprofessional and is generally not condoned.
- Academic Honesty: Students will be expected to adhere to the Valencia College Student LifeMap Handbook as it references Valencia College's Policy #6HX28:08-11
- **Student Code of Conduct:** Students will be expected to adhere to the Valencia College Student LifeMap Handbook as it references Valencia College's Policy #6HX28:08-03
- Withdrawal Policy:
 - Students who are enrolled, but do not participate during the first week of the course will be classified as "No show" students and withdrawn from the course by Dr. Villalobos.
 - A student is permitted to withdraw from a class on or before the withdrawal deadline as published in the College's Important Dates. Calendar <u>http://valenciacollege.edu/calendar/</u>
 - A student is not permitted to withdraw from a class after the withdrawal deadline. The professor is permitted to withdraw a student from the class for violation of the

professor's attendance policy with written notification to the student prior to the beginning of the final exam period as published in the faculty member's syllabus.

- A student who withdraws from a class before the withdrawal deadline will receive a grade of "W." A student who is withdrawn by a professor will receive a grade of "W." A student who is withdrawn for administrative reasons at any time will receive a grade of "W" or another grade as determined in consultation with the professor. Any student who withdraws or is withdrawn from a class during a third or subsequent attempt in the same course will be assigned a grade of "F".
- Final course grades of "A", "B", "C", "D", or "F" shall be assigned based on the student's academic achievement upon the completion of all course work. Missed assignments shall receive zero points. A grade of "I" or Incomplete may be posted at the term's end by the professor only under extenuating circumstances.

• Online Discussion Guidelines

• The online discussion forum begins on Monday at 12:00 AM EST and the final posting for the weekend on a Sunday night at 11:59 PM EST.

• There is a minimum of three meaningful posts:

- 1. Submit one initial meaningful (main) response to the prompt by Sunday at 11:59 PM EST. It is highly encouraged to complete this initial contribution by Wednesday. In doing so, everyone will have the opportunity to complete all posts before Sunday.
- 2. Submit two meaningful responses to two <u>classmates' postings</u> by Sunday at 11:59 PM EST.
 - Please note that you are required to make two meaningful comment postings to your classmates' initial posts. Comments such as "You did an awesome job", "You explained your point well", and "I like the way you summarized the reading" are not meaningful comments. Make sure you understand the content covered and your peer's point of view. Then, think about both (readings & and peer's content) and formulate your post.

| Criteria | Ratings | | | | | |
|-----------------------|--|---|--|---|--|--|
| Initial Post | (20 pts) Response goes beyond simply answering the prompt; attempts to stimulate further thought & and discussion. | provides obvious information without | accurately address the prompt or all parts of the | (0 pts) No response was provided to the prompt within the associated time frame. | | |
| Responses to Peers | (30 pts) Responses are substantive and attempt to stimulate further thought & and discussion. | provide obvious information without further analysis of the | Responses are very brief and do not add new | (0 pts) No responses were provided within the associated time frame. | | |
| Total Points: 50 | | | | | | |

CLASS POLICIES:

- Multiple Choice Quizzes will be made available for a full week. Students will have 120minutes to complete online exams.
- Students must do their own work; there are no exceptions. Students who plagiarize or cheat in any way, risk dismissal from the class and expulsion from Valencia College.
- Students must have an active Atlas account. Students must check their Atlas e-mails regularly as to not miss any important messages from Dr. Villalobos. Missed messages via Atlas or any other medium (in-class, etc.) may affect your grade and are the responsibility of the student.
- Students with disabilities who qualify for academic accommodations must provide a letter from the Office of Students with Disabilities, and accommodations will be based upon said documentation. Contact OSD directly at West Campus SSB 102, ext. 1523.
- As your professor, I'm committed to giving you as many opportunities and resources to support your learning as possible. Therefore, you may find it beneficial to record class lectures to review later. Please keep in mind that you do not have your peers' permission to record them, and they have a right to privacy; your peers should not be in your recordings. You may not record class discussions, student presentations, labs, group work, and private conversations. These recordings are permitted for your own personal use; you should contact me to discuss sharing options. Note that while these recordings are useful for review, we want you to attend class for your insights and questions; these recordings are not substitutes for class participation and attendance. Should you have any concerns or questions, please feel free to contact me through Atlas email or Canvas message.

CLASS SCHEDULE

See Canvas Course

DISCLAIMER STATEMENT (MODIFICATIONS TO SYLLABUS)

Changes to the course calendar may be made at the discretion of Dr. Villalobos, and students will be notified of any changes in class and/or via the Canvas Inbox conversations tool.